# Configuration Checklist

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| --- | --- | --- |
|  | **1. Basic Server info (general)** | **Results / notes / remarks** |
| ❑ | FIM/MIM build version |  |
| ❑ | SQL Server build version |  |
| ❑ | SQL installed locally or remotely? |  |
| ❑ | License type (MSDN, eval, production, …) |  |
|  |  |  |
|  | **2. Specific server info (details on configuration)** |  |
| ❑ | Which MA's configured? |  |
| ❑ | MA & MV object count? |  |
| ❑ | Particular attributes, attribute flows, extensions? |  |
| ❑ | Provide code bits of your extensions  (when applicable) |  |
|  |  |  |
|  | **3. Error conditions** |  |
| ❑ | Provide **exact** error codes\* |  |
| ❑ | Drill down to the **detailed content** of the error message\* |  |
| ❑ | Check the **event viewer** |  |
| ❑ | If applicable, check logs created by extensions or services (e.g. PCNS) |  |
|  | \*(HINT: copy/paste info into post) |  |
|  |  |  |
|  | **4. Circumstances & particular details** |  |
| ❑ | Any particular configuration on your setup? |  |
| ❑ | Particular conditions or features? |  |
| ❑ | Has the system **changed** recently? Like update/upgrade, hotfixes, ...? |  |
| ❑ | When exactly does the error condition occur? |  |
| ❑ | Are you able to **reproduce** the error condition? |  |
| ❑ | Is the error occurring intermittently? |  |
|  |  |  |
|  | **5. What actions have you already performed?** |  |
| ❑ | Have you already followed certain procedures? |  |
| ❑ | Any articles or posts you looked at? |  |
| ❑ | Results achieved so far? Details? |  |